Sybilla Robison: Hi and welcome to get down to business paying your bill, getting your financial aid and avoiding long lines.

Sybilla Robison: My name is Sybilla Robison and I'm the Director of the one stop Student Center here at USD. We're so excited for you to join us today.

Sybilla Robison: Let's take a look at our agenda for today's presentation. So first off we're going to talk to you all about the one stop and how we can help you during your time at USD

Sybilla Robison: Will take a look at your mind San Diego portal and specifically the turtle hub and some of the helpful pages underneath that hub, which you're going to include for

Sybilla Robison: Your my academics page your financial aid your student account which will include your billing payments will talk about refunds.

Sybilla Robison: And then we'll touch on health insurance and also the MySanDiego mobile app. But before we get into all of that. I do want to introduce my colleagues joining us today. I've got Trent Saiget with us - counselor at the one stop.

Sybilla Robison: And Rachel Desany executive assistant at the one stop and I'm going to hand things over to Rachel right now.

Rachel Desany: Hello and welcome new students. We are so pleased to have you part of our new USD family. This is our one stop team, we may look a little bit different.

Rachel Desany: Our hair may actually be a different color. Our hair may be a little bit longer and we may be a little bit older, but I promise. This is us.

Rachel Desany: But seriously, I just wanted to give you a heads up that you may not see the same counselor every time you come... We all take copious notes and you'll be in great hands, but we just don't accept specific counselor appointments

Rachel Desany: But speaking of great hands. Here's our new revamped One Stop website, you can just type in to find us. You can just type in the search bar “one stop”.

Rachel Desany: And we have many How To videos on here many useful links, you will see on our site that you can explore billing and financial aid and registrar issues. This website is simply there just to make life just a little bit easier and smoother as you transition to USD
Rachel Desany: So in addition to our website, we also would love you to use your portal - your portal is a great resource. During this presentation, you're going to hear a lot about your portal and useful links. This is just one of the sections that we're going to review. It's called the Torero hub.

Rachel Desany: There's our fearless leader, Dr. Harris. You will see on the left hand side of your screen all the different tabs and these tabs will help you throughout your time at USD.

Rachel Desany: Applications and tools academics my financial aid student account, please explore these different pages.

Rachel Desany: They have so much information for you and it just makes everything a lot smoother, don't hesitate to email us if you have questions, but please do explore.

Rachel Desany: These tabs now leaving the Torero hub. We will now click on the admissions tab.

Rachel Desany: The admissions tab and then you'll click on the new student checklist. So on your new student checklist, you will see a essentially a list or a guide. I know that you all have submitted your advising questionnaire at this point.

Rachel Desany: But just know that this is a guide for you to make sure that you're up to date on everything. And really, what's to come for this new adventure at USD.

Rachel Desany: So speaking of a new adventure. You can't start your adventure without any food. So let's talk food. All right.

Rachel Desany: Well meal plans are assigned in June, but don't worry if you want to increase your plan, you can always increase it later on.

Rachel Desany: You'll also need an ID card for this adventure. So you can use the get app on your phone. I highly recommend it.

Rachel Desany: And you can just upload your favorite picture if you don't have a chance to do it that way. Don't worry, you can always use links and upload your photo later. Just try to get it done by August 3.

Rachel Desany: Now you'll also need textbooks because yes there is studying done at USD besides eating and taking pictures. So make sure you get your textbooks, you have time, you can do it by August 2 online.
Rachel Desany: And the good thing about ordering your textbooks either online or at the Torero store is that you can put it on your student account if you wish. And that includes tablets and laptops.

Rachel Desany: So speaking about Student Accounts. We're going to have to discuss for a little bit.

Rachel Desany: So I'm not going to read this to you, but essentially it's a law that protects your privacy. I know you're all brilliant and you can read. So please do read this.

Rachel Desany: So FERPA, like I said, protects you from other people attaining information about you, that you may not want them to have. So what we do to protect you, is that we ask that you go into your purpose tab.

Rachel Desany: And you'll see this. This is your first tab. It's on the left hand side to arrow hub. So you'll click on your tab and

Rachel Desany: I guess I just want to explain to you what this is all about. So once you click on your first tab and you include your supporters, as I like to call them because it can be anybody. Mom, Dad, grandma, grandpa friends, siblings,

Rachel Desany: Anyone that you would like to have access to your information now on the next slide, you will see how you can add people and then you can actually choose what you would like them to see. So let's say you want mom or dad or brother or sister to see your

Rachel Desany: Academics, but you really don't want them to see your student account or vice versa, you would like them to help you with billing and you'd like us to release information.

Rachel Desany: Regarding your student account or your financial aid, but you'd rather them not see your academics, that's fine as well. It's totally up to you.

Rachel Desany: You know you're young adults now and you have your right to your privacy, so please make sure that you fill out the form

Rachel Desany: And that you clear anyone that you would like to be able to help you via the phone or via email. Please note, you have until the first day of class.

Rachel Desany: To do this because we can still at this point, since you're not in school yet, we can still speak to anyone on your behalf via email or phone but

Rachel Desany: After the first day of class unfortunately we cannot release information about you to
Rachel Desany: Even your mom or dad or grandma or grandpa unless their first book cleared and it really is just to protect you.

Rachel Desany: But please by the first day of class, make sure that you have included everybody that you would like all of your supporters that you would like to be able to have access to your student information.

Rachel Desany: So I know that all of this seems a little bit daunting and I don't want it to at all please don't hesitate to reach out to us at one stop via email at this point or

Rachel Desany: Just use those useful links on your portal. They are extremely helpful. And there's some How To videos and have a great time. We're very excited to have you join us.

Trent Saiget: Excellent.

Trent Saiget: Rachel, so now I will talk about the academics portion of it.

Trent Saiget: So hopefully you all should be receiving your schedules and then when those schedules come out, you will be receiving a new tab on your portal called the my academics tab.

Trent Saiget: And basically you can think of the my academics have as a central hub for anything academics related

Trent Saiget: So when you do get your schedules. You can go into my academics tab on your portal and you can actually be your schedule for the fall 2020 semester.

Trent Saiget: Addition, you can use the search for classes function that will show you all the classes being offered for next semester. And then for future semesters when those class schedules do get released

Trent Saiget: Now, you all have advisor holes right now that are preventing you from making any changes to your fall 2020 schedules and those will get lifted. Once you have a chance to connect with your advisor before the semester starts

Trent Saiget: But when those advisor folds get lifted and you do have the ability to register for classes, you can actually make any adjustments to your schedule.

Trent Saiget: If any adjustments are needed when that advisor whole gets lifted through the register for classes link.
Trent Saiget: Now let's talk about degree works the best way to think about degree works. It's kind of like a roadmap towards your academic degree or success.

Trent Saiget: So on degree works. You can attract any requirements that you have to do for your core curriculum. You can see any test scores or other classes.

Trent Saiget: That have counted for credit that have transferred into USD for transfer course for credit as well as down the line, you'll be able to track any major or minor requirements that you will have when you are able to declare you figure out what you want to study.

Trent Saiget: And lastly, on this my academics tab, you'll be able to view all the scores needed for any AP or IB exams in order for those scores to transfer over for credit

Trent Saiget: So the most important thing to keep in mind regarding this is if you haven't done so already, just make sure that you have your scores officially sent to USD

Trent Saiget: So those scores and tests can be reviewed to see if you are eligible for any of those transfer and credit scores that those exams may be allotted to you.

Trent Saiget: Now let's talk about financial aid financial aid is always a popular topic to discuss. So when we're talking about financial aid we really mean any scholarships, grants Student Employment and loans and the combination of all those are known as your financial aid award or your package.

Trent Saiget: Now, we didn't want to go over the requirements in regards to any scholarships or grants for USD, particularly for the merit scholarships in the USD grant

Trent Saiget: So for anyone who is offered a USD merit scholarship. And just as a reminder, those merit scholarships are either the presidential scholarship, the trustee scholarship or the Alcala scholarship

Trent Saiget: The minimum requirements in order to maintain that scholarship is a 3.0 cumulative GPA after each semester.

Trent Saiget: It is not tied to the FAFSA and it does not need based. So as long as you maintain that 3.0 cumulative GPA, you will still be eligible for that merit based scholarship

Trent Saiget: Now, in regards to USD grant. Now the USD Grant is a need based award as dictated by the FAFSA and the minimum requirements are, you have to apply for the past, but every single year.
Trent Saiget: And also be eligible for that based on need as dictated by the festival and then maintain a 2.0 cumulative GPA. To be eligible to keep receiving the USD grant from year to year.

Trent Saiget: And next thing we'll talk about is loans and the most important thing about loans as you want to borrow wisely and what we always suggest is that we really encourage students to track all the loans that they take out every single year, as well as the amounts.

Trent Saiget: To set their future selves up for success. Now we did want to include the interest rates for every single federal student loan being offered for this upcoming 2020-2021 academic year.

Trent Saiget: So for both the subsidized and unsubsidized loans, the interest rates for those loans are about 2.75%.

Trent Saiget: And then for the parent plus loan the interest rate for that loan for the upcoming year is about 5.3%.

Trent Saiget: And we did just want to mention this because these are the lowest interest rates that we have seen for loans in a very long time. If that was an option that you were considering.

Trent Saiget: Now let's talk about verification. What does verification mean in the context of financial aid verification means that the government randomly selects a third of all faster filers every single year.

Trent Saiget: To verify that the information they reported on the fast, but is concurrent with that given tax year.

Trent Saiget: Basically, in layman's terms you can think of verification as a financial aid audit. So if you are selected for verification. Just know that there are additional financial aid documents and requirements.

Trent Saiget: That need to be submitted and satisfied by our Office of Financial Aid before we can confirm your financial aid package.

Trent Saiget: So the most important thing is if you know that you're selected verification and have those requirements and we'll talk about requirements in an upcoming slide.

Trent Saiget: You just want to make sure that you stay on top of those and try to submit it as soon as possible. So our office with financial aid has a chance to confirm your world package.

Trent Saiget: Now, hopefully, you all have already submitted your fast was for this upcoming year of 2020 2021 but it's never too early to start thinking about the fastest for the future.
Trent Saiget: So for the FAFSA for the 2021-2022 academic school year. The deadline to submit that is March 2, 2021

Trent Saiget: And it will become available on October 1 2020 and you can access the festival on studentaid.gov now because the fast but uses prior prior your tax information and you will be submitting the FAFSA for the

Trent Saiget: academic year. It's going to be based off your 2019 tax information. So just kind of keep that in mind. And we always suggest, try to get the FAFSA submitted as soon as possible, but definitely before the march 2 deadline.

Trent Saiget: Now where can you actually see your financially. So if you go on your portal and in the left

Trent Saiget: sidebar, you'll be able to see the my financial aid tab. And if you click on that, it'll bring you to this top left box where the screenshot shows and that'll say financial aid status for the 2021 academic year.

Trent Saiget: So in particular, if you click on that third link that says your financial aid award. It should pull up a new window where the screenshot reflects that in the bottom right corner.

Trent Saiget: Now once you click on that. There's a couple different tabs that open up but we really want to highlight the second and fourth tab in particular. So the second tab should say a word. Overview

Trent Saiget: That's where you can look for a very comprehensive breakdown of your financial aid package that's offered to you for the whole upcoming academic year. And it will also give you the breakdown of the amounts of each word

Trent Saiget: The fourth tab that you see says accept award offer and that is where you can actually go and accept every single or that you would like. And in regards to loans. If you do choose to take out loans and apply for them.

Trent Saiget: You will have the option to not only accept your loan, but also specify how much of the loan that you would like to take out if you don't plan on taking out the loans or if you don't plan on taking the loans at all.

Trent Saiget: That link will also give the option to the client, the loans, that's something that you want to pursue
Trent Saiget: Now let's talk about financial aid requirements and how you can access this if you go back to your financial aid tab under that top left box that said financial aid status. You should see a box that says financial aid requirements.

Trent Saiget: And you'll see red flags possibly yellow triangles and green check marks and what do those mean. So we'll kind of go over what each of those mean.

Trent Saiget: If you see a red flag. That means that the Office of Financial Aid is requesting a document and we still haven't received a submission. So it's very important for red flags. If you see them.

Trent Saiget: To make sure you click on the link and submit any of requirements that are being asked for you.

Trent Saiget: If you see any yellow triangles, yellow triangles means that the Office of Financial aid has requested a document and you have submitted it, and it is still being reviewed.

Trent Saiget: So we do like yellow triangles, because it means that you have submitted a document and it's just waiting for further review from the Office of Financial Aid.

Trent Saiget: And lastly, our most favorite thing to see is green check marks so green check marks means that you have submitted a document and has been satisfied by the Office of Financial Aid. So for that requirements you are completed.

Trent Saiget: For this upcoming school year. So we like to see yellow triangles in green check marks and just know if you see any red flags to try to get those requirements done.

Trent Saiget: Now one thing I want to talk about red flags in regards to loans. If you see any red flag requirements that have the word loan in it. And for example, this could be entrance loan counseling master promissory notes parent plus loan application, etc.

Trent Saiget: That you are not required to do those right because you are not required to take out loans. If you do not wish to do so. So if you don't plan on taking out loans, but you see those red flag requirements. Don't worry.

Trent Saiget: Because those red flags for loans are not required. Now, one thing we want to mention, if you look at that fine print underneath that might be a little bit hard to see, but if you go to your portal, you'll be able to read it.

Trent Saiget: If you do wish to take out loans any red flag requirements in particular for loans will not update to mid July. So you very well could have already applied for loans already.
Trent Saiget: But just look around mid July to make sure that those red flags have not updated if they still haven't updated around, let's say, the third week of July, please feel free to reach out to our office and we can help you double check to make sure all alone requirements are completed.

Trent Saiget: So that's it about financial aid for now. But right now I will toss it back to Sybilla, and she will go over Student Accounts buildings and payment plans.

Sybilla Robison: Thanks so much, Trent.

Sybilla Robison: So like Trent mentioned, I'm gonna go over student council you and that's going to include billing payments and we'll also talk about the funds. So let's get started.

Sybilla Robison: So first off, I'm going to show you on your portal where you can access your student account information to do. So you're going to go to the Torero hub.

Sybilla Robison: And then you're going to click on my student account and then my online student account.

Sybilla Robison: Something to keep in mind is when you're clicking on my online student account, make sure that you disable any pop up blockers, otherwise the next page will not open.

Sybilla Robison: If you do have any trouble with the link. You'll notice there is a link that you can open up with a PDF that will explain how to troubleshoot turning off your pop up blocker.

Sybilla Robison: So you're going to go ahead and click on that my online student account. And let's take a look at what you'll see.

Sybilla Robison: So there's a lot of information on this page. This is where you're going to be able to view billing statements, see what your balance is.

Sybilla Robison: And sign up for direct deposit and take a look at payment plans. So there's a lot that you can do on here. So let's break it down and go step by step.

Sybilla Robison: So let's take a look. Before we go step by step. I do want to just tell you about billing statements.

Sybilla Robison: And so for billing statements you can expect to get your first bill email the first week of August. So keep in mind.

Sybilla Robison: We're not going to mail any paper statements to you. It's all going to be electronic. So you're going to want to check your ust email account for that billing statement.
Sybilla Robison: And if you've added anyone to your FERPA, which is what Rachel was showing you how to do earlier they will get an email notification to that you have a bill ready.

Sybilla Robison: The tuition due date for the fall semester is August 26 so that's going to be the date that you want to make sure you've either paid in full, you have enough financially to cover your charges.

Sybilla Robison: Or you've signed up for a payment plan, which I'll go over with you in just a bit.

Sybilla Robison: So the charges on your student account may include your tuition required student fees housing your meal plan health insurance if applicable and course fees.

Sybilla Robison: And so something you want to know is that all throughout the year at USD on the first week of every month, you will get a billing statement notification if you have charges.

Sybilla Robison: And then the due date will be the first day of the following month. So let's say you get your account all set in good standing.

Sybilla Robison: By August 26 and then after that you end up adding maybe a charge from the bookstore.

Sybilla Robison: You'll see a statement that will then be due the following month from when you get the statement for that charge so charges can also include

Sybilla Robison: I mentioned bookstore charges. Maybe you've signed up for recreational class that has a fee or maybe

Sybilla Robison: a parking permit if you're a commuter student. So those are different charges. So just keep that in mind. And make sure to keep an eye on your email for any billing statements.

Sybilla Robison: So once you get that notification that you have a billing statement ready it's going to take you to that my online student Account page that we were looking at

Sybilla Robison: And you can see highlighted in the yellow box. This is where all of your billing statements can be accessed. So this works just like a credit card and that you get only one statement a month.

Sybilla Robison: For any activity that happens after the statement comes out, you can click on that red recent activity link to see any new transactions that have taken place. So it's really important that you're checking your bill on a monthly basis, just to make sure that you stay up to date.
Sybilla Robison: So now let's take a look at payment information. So I know I've talked about the payment deadline being August 26 there's a couple different ways that you can pay. So one is going to be online with an e-check

Sybilla Robison: That would be a savings or checking account number and it does need to be a United States bank account and then you'll also need the routing information.

Sybilla Robison: You can also mail in payments. If you'd like to. We can accept check money order 529 plan payments which I'll talk a little bit more about in a moment.

Sybilla Robison: Or if you wanted to make an in person payment, we do take those over at the cashiers office in the US Administration Building room to 211 so they can do check or cash payments there.

Sybilla Robison: You also have the option to enroll in a payment plan. Let's say you know you're going to have an out of pocket costs. That's not covered by financial aid.

Sybilla Robison: And you don't want to pay everything in full by the 26th - that's absolutely okay you can enroll in a payment plan. There is a $50 charge for every semester that you decide to enroll.

Sybilla Robison: And what this will do is it will allow you to break up whatever cost is due from you into monthly payments and those will be due on the first of each month throughout the semester.

Sybilla Robison: And you do have the ability to set up auto payment to have those just directly taken out of a checking or savings account.

Sybilla Robison: You do want to keep in mind that when you enroll in a payment plan, you need to do it each semester that you want to be on the plan. So if you do it for fall, you'll want to actively enroll again in the spring if you still want to do a payment plan.

Sybilla Robison: So let's talk a little bit more - moving on - to

Sybilla Robison: Look at your student account and we've talked about payments and now you can see on your screen on two different boxes I've highlighted that I want to draw your attention to. So the first one is in yellow.

Sybilla Robison: If you're just wanting to make a payment on your account, you're going to be able to just click here to make a payment. So this is going to show you your balance and allow you to go ahead and just process, a one time payment.
Sybilla Robison: In the magenta box: this is where you're going to have the ability to sign up for a payment plan.

Sybilla Robison: And you'll see links right on this section. As soon as the payment plan is available for you to go ahead and click and enroll online in your payment plan. And when you do that, it'll give you a breakdown of what the monthly payments will look like.

Sybilla Robison: So let's talk about when those payments would be due. We have two different payment plan options.

Sybilla Robison: Depending on when you start the plan, there'll be a five month installment plan or a four month right now we're looking at the five month

Sybilla Robison: So like we talked about, you're going to get the first billing statement. I'm in the first week of August.

Sybilla Robison: And the first payment on that is going to be due on August 26th. So if you're enrolling in the five month payment plan.

Sybilla Robison: You will have a kind of a quick turnaround time because the first payments due August 26. And then the second payment is due, just a few days later, on September 1

Sybilla Robison: And then after that you can see October 1, November 1 and December 1 weill finish out that plan.

Sybilla Robison: Now, if you would prefer, you can also do a four month installment plan instead. So same thing will happen, you'll get your billing statement. The first week in August.

Sybilla Robison: And then the first payment will be due by August 26 but then your second payment won't be due until October 1

Sybilla Robison: So it's definitely a conversation for you and your family or anyone who's helping you with your bill to have

Sybilla Robison: To see which one's going to be more comfortable, but just know that you'll have links available to enroll in either one. So it's really important when you get that first bill.

Sybilla Robison: To kind of decide what's going to work best for your family, so you can enroll in the appropriate plan if you intend to use a payment plan.

Sybilla Robison: I know I mentioned 529 plans. So some of you may be using a 529 plan, which is a college savings plan.
Sybilla Robison: And USD does accept payments from them. Just be aware of the billing statement due dates, because sometimes these can take a little bit of time for your 529 plan to process. So sometimes one to two weeks.

Sybilla Robison: Maybe a little longer. So what I would recommend is as soon as you get that billing statement in the first week of August, you contact your 529 plan to have that payment kind of put in motion so that it can arrive to USD on time.

Sybilla Robison: And important note is that if your 529 plan ever sends more money than what is needed for your charges.

Sybilla Robison: That can either be kept on your account for some future charges for the semester or it will be returned to your 529 plan provided. That money is not something that we would be able to refund directly to you, it would need to go back to the plan.

Sybilla Robison: So speaking of refunds if you have borrowed more financially, you know, or maybe it's a combination of loans and scholarships and grants and there's just more of it than what you need to cover your charges for the semester.

Sybilla Robison: You might be do a refund. So for refunds, we have two different ways that we process them: one is going to be with a paper check sent through the mail and the other is an e-refund.

Sybilla Robison: Which you can sign up for direct deposit right on the student Account page that we were looking at

Sybilla Robison: We do recommend an e-refund because it is faster and more secure, but it's definitely open to whatever your preference is

Sybilla Robison: You're just going to want to make sure that the mailing address we have for you is up to date so that your check doesn't go maybe to an old address or somewhere where you're not located at the time.

Sybilla Robison: For some of you, you may have a parent that's borrowing a parent plus loan for you.

Sybilla Robison: And during that parent plus loan application process, they do have the ability to indicate if they want the refund from a parent plus loan to go to you or to them.

Sybilla Robison: So if your parent has designated that they want any refunds to go to them that will be sent as a paper check to the mailing address that we have on file. And so, generally, those are paper checks that go out
Sybilla Robison: And the address is actually going to be the one on the loan application. Excuse me. So if they've authorized it to go to you, and you've signed up for direct deposit than that refund would go to you. So just a few helpful hints to keep in mind.

Sybilla Robison: So I know I mentioned mailing address. So if you are someone who's going to get a paper check

Sybilla Robison: And you'll want to look at your My Torero Services tab under the Torero hub.

Sybilla Robison: And over on the right hand side you'll be able to see your personal information and check that we have the correct mailing address on file. And to do that, you're just going to click

Sybilla Robison: "Update Address" and then you'll be able to see what mailing address we have and make any changes. If you need to do so. And even if you're not someone that's getting a paper check it's good to always make sure that we have up to date address information for you.

Sybilla Robison: So I know I mentioned direct deposit. So we're jumping back now into your student account where we viewed your bill and we look at payment plan links. There's a little link, you can see on your screen and yellow.

Sybilla Robison: And it's, that's the link, you're going to use to enroll in direct deposit. If you know that you're going to have a refund coming to you and that's the way you prefer to receive it.

Sybilla Robison: So just like with making payments to the university to direct deposit something we do need to have a United States bank account number. So you're going to want to put that in.

Sybilla Robison: Mark if it's a checking or savings account and include the routing information. So that's how you can sign up for the direct deposit

Sybilla Robison: And now I'm going to hand things back over to Trent, and he's going to talk to you about health insurance.

Trent Saiget: Awesome, thanks Sybilla. So in regards to health insurance you all should be receiving soon if you haven't already an email discussing the health insurance.

Trent Saiget: Requirement at USD. So it is a requirement that every single full time student at USD has sufficient health insurance coverage as dictated by the Affordable Care Act.
Trent Saiget: Now, most often a lot of the students incoming for first year students will already have sufficient health insurance coverage. Maybe through their parents in an employer and that's totally fine.

Trent Saiget: But we'll talk about both options. So for health insurance if you want to get more information regarding what the health insurance covers at USD any deductibles.

Trent Saiget: Maybe if you even want to wait out of it or enrolled in. Just please know that the important date to do so to either enroll in or with out of the student health insurance requirements is September 14 2020.

Trent Saiget: To get more information as discussed, you can access either those two links that you see below.

Trent Saiget: Now, just know that the top link is for domestic US students. And the bottom link is, for any international students that may want to pursue the USD health insurance requirements.

Trent Saiget: And now if you don't have sufficient health insurance coverage or that you prefer to get us the health insurance coverage.

Trent Saiget: if you don't wait out by September 14, then you are automatically enrolled in the health insurance plan.

Trent Saiget: But we do suggest that if you know that you already want to take advantage of the health insurance may be better to automatically

Trent Saiget: Excuse me to enroll in the health insurance plan earlier than that September 14 deadline to make sure that that health insurance plan can get activated you for a little bit earlier.

Trent Saiget: Now talking about the health insurance plan.

Trent Saiget: The, the organization that we partner with in regards to health insurance. They are known as Gallagher and they're going to be, you will be logging on to their websites and regards to answering any of those questions regarding

Trent Saiget: deductibles are coverages or anything like that. But in regards to the actual insurance provider that is Aetna health insurance.

Trent Saiget: Now I did want to go over the plan coverage dates so for domestic students the coverage dates for the USD health insurance plan is August 15 2022 august 14 2021.
Trent Saiget: And then for international students that health insurance plan is August 1, 2020 through July 31, 2021.

Trent Saiget: And what's important to know is if you do get the USD health insurance plan, it does less a whole calendar year, and not just the whole academic year. So you do have the whole calendar year that you are covered.

Trent Saiget: Now let's talk about the my at San Diego mobile app. If you already have not had a chance to download it, we highly suggest you do, you can get from the App Store or Google Play Store.

Trent Saiget: And it's USD's official app. And it's a really great way to stay in touch with anything that's USD related or any important things that are going on.

Trent Saiget: You'll be able to be your schedule from that. So you can check your grades. It actually has a digital copy of your Torero ID card. So if, let's say you forget your student ID card in room, but you want to purchase a sandwich and your Dining Dollars or on your ID card.

Trent Saiget: You can use the digital tour ID card that is on my MySanDiego mobile app.

Trent Saiget: What's also important to know and why we encourage you to follow it is there are a lot of important informations, and particularly when it comes to deadlines regarding anything going on at USD that are published through the app through push notifications.

Trent Saiget: So if you want to stay in the know we highly suggest that you download the my San Diego mobile app.

Trent Saiget: Social media one stop is also on social media, and we encourage you to follow us and we are on Facebook, Instagram and Twitter and below each of those are handles.

Trent Saiget: In one stop because our main primary responsibilities has to do with Student Accounts, financial aid, and registration activities.

Trent Saiget: We do post a lot of important information whether it's deadlines or information regarding those three main big topics. So if you want to be one of the first people know about that, or just reminded the important things coming up in regards to those three specific topics, you may want to follow us as well. Just make sure that you're receiving all the important information.
Trent Saiget: So we talked about a lot today. And there’s a lot of things to remember and all of a lot of information, getting thrown at you. So we just want to make it a little bit easier and kind of distill it down just kind of what are the key points to take away from this whole presentation webinar.

Trent Saiget: So the first thing on our list is FERPA - the most important thing is you want to make sure you authorize your parents, guardians or any person in your third party that you want to have access to your academic record and, more importantly, if they want to help you with your time at USD.

Trent Saiget: In regards to maybe financial aid or student accounts or even registration questions. They do have to be authorized on FERPA for us to speak to them to release your information.

Trent Saiget: In regards to financial aid. Just make sure that you complete any remaining requirements. And just as a note again if it's for loans you don't plan on taking out loans. You can disregard those red flags.

Trent Saiget: The tuition deadline. The important date to mark your calendars is August 26 2020 now that is the date to have your tuition paid in full or the deadline to go on the payment plans as we discussed earlier.

Trent Saiget: Immunization forms. You want to make sure you upload your forms via the My Wellness Portal that can be accessed through your my San Diego portal. So you want to make sure we have all your up to date immunization records.

Trent Saiget: In regards to high school transcripts and AP or IB scores. You want to make sure that you send all the official highschool transports or AP or IB scores directly to USD undergraduate admission so we can have those on file for you.

Trent Saiget: In regards to the health insurance, you want to make sure you enroll in or opt out of the use the health insurance and once again that date is September 14 2020.

Trent Saiget: Use the mobile app. We encourage you to download that as well as follow us on social media. We are on Facebook, Instagram and Twitter.

Sybilla Robison: Thanks so much, Trent, and thank you to everyone for tuning in. Tonight we really hope that the information provided helps to prepare you.
Sybilla Robison: As you get ready to come to USD or to join us virtually and we’re so excited to help you if you need anything at all related to your financial aid.

Sybilla Robison: Your billing your payment on your registration once it comes time for you to make any schedule changes if they're needed. Reach out to one stop. Here's our phone number, as well as our email address. You can reach us at one stop at onestop@sandiego.edu, and we look forward to helping you.

Sybilla Robison: Have a great day.